

## Gorveatte Consulting Inc.



## Philadelphia, you ROCK!

World Conference on Quality and Improvement (WCQI) 2023 in Philadelphia did not disappoint.

With so many excellent speakers and great networking opportunities, it was a pleasure to see so many quality professionals sharing ideas. Often, the hardest decision was which session to go to next.

I had the opportunity to hear the Keynote Speaker, Chaute Lowe, a 4 time Olympian and breast cancer survivor, share her story of strength and resilience. It was truly inspirational.

Audit Like a Jedi Knight had an audience of almost 200 participants. It was so much fun sharing the soft skills of auditing while relating to the Jedi Code and telling a few Star Wars jokes from a galaxy far, far away. See more on that below.

When not monitoring speakers in my role as then, Vice-Chair, now Chair, of the WCQI Technical Program Committee, I shared my time between the Quality Management and Audit Division booths where I serve as Content Management Chair for both Divisions (Audit Division members: Andrew Davison, Linda Olds, and Bill Hackett pictured below).



To see my long-time ASQ friends again gather all with the goal of excellence was exciting, although it was a busy few days. With so many new ideas, it will be a while as I process all the information. I will appreciate receiving the links to the recordings as I review and course slides.

On another note, with cheesesteaks, market cannoli, and some pretty tasty cookies, Philadelphia proved it can hold its own with local food and flair.

2024 WCQI is planned for May in San Diego. Did you know you can volunteer for the on-site conference and receive free conference registration? Also, speakers receive free registration. So what are waiting for? Check out the [asq.org](https://asq.org) site and watch for the Call for Proposals and Call for Volunteers.



Do you want to learn more about ASQ? Just ask me!  
Click [HERE](#).



### Catching up with a Friend:

What a pleasure it was catching up with Heather Wade. Heather, ASQ-CCT, ASQ-CQA, and President of Heather Wade Group, LLC, is a proud metrologist, Metrology Ambassador, and an internationally sought speaker and subject matter expert whose passion is applying her knowledge, industry experience, listening skills, and relentless energy to effectively solving your company's measurement and laboratory management issues.

Watch for new August class dates coming soon!

One-Day ISO 9001 Basics 101 only \$275.00 [Click here](#)

Two-Day Internal Auditor Workshop \$549.00 [Click here](#)

[Click HERE](#) for our ABOUT page & more free stuff!

## The Return of the Jedi Auditor:

While presenting Audit Like a Jedi Knight this week at World Conference on Quality and Improvement (WCQI), I had the chance to take almost 200 people on a journey to a galaxy far, far away.

When I started looking at the Jedi Code and being an auditor, trainer, and consultant that I've been for the last 25 years, I had the opportunity to really see the alliance between the Jedi mind and the Auditor mind. That is to say, I realized there is a great alignment between the Jedi Code and the Principles of Auditing of ISO 19011:2018.

We talked about the soft skills of auditing and about what it takes to be a successful auditor not just a trained auditor. Yes, those are different. We learned how to practice positive communication skills in the internal audit to make the audit the very best that it can be for your organization. To do that, it's important to be able to appreciate the value of building a strong and positive rapport.

It was so much fun to be asked to return to present this important information and with so many conference attendees wearing FIRST TIME ATTENDEE ribbons, it was a pleasure to have a room full of new Rebellion recruits as we learned how to "Audit Like a Jedi Knight".

[Do you want to learn more about the Jedi Code and the Principles of Auditing in ISO 19011:2018? Reach out to me and schedule your own](#)

**AUDIT**

**LIKE**

**A JEDI**

**KNIGHT**



## What is next?

The ASQ Audit Division is now accepting session proposals for the 29th **ASQ Audit Division Conference to be held November 2–3, 2023 at the Peppermill Resort & Casino in Reno, Nevada!** The theme for the conference is: “The Future in Auditing”

Internal, 2<sup>nd</sup> party and 3<sup>rd</sup> party audits are powerful tools that can help organizations achieve and sustain outstanding levels of performance. For our 2023 conference, we are looking to provide training and insight to our fellow auditors to empower them with new ways of conducting audits with digital tools and transformations.

The Audit Division is seeking speakers who are experienced auditors, subject matter experts, and those who have unique knowledge and/or experience from a personal or company perspective. There will be a minimum of four tracks offered to our attendees. At this time, the tracks are not designated for specific content as we want to ensure a wide array of subjects are considered. Desirable session content may include but is not limited to auditing in a world of unprecedented technological advancement and change, risk prevention, auditing for product or process improvement, auditing innovation processes and practices, and using the Malcolm Baldrige model as an audit framework.

Session proposals are due June 10.

[Want to submit a proposal? Click here to request the submission form.](#)

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**Helping you demystify the ISO 9001 Standard**

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## More Great Quality News to Come!

Want to learn more about quality and stay up to date on Quality news? Watch for our newsletter next month when we will feature more Quality information from Gorveatte Consulting Inc.  
Call us at 902-434-9003

Gorveatte Consulting Inc. | 37 Saratoga Drive, Dartmouth, b2x3p9 Canada

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