

Your New Update from Gorveatte Consulting Inc.



A Tactical Approach to Retaining Clients in a COVID-19 World

We get it. The world is different. This much we know. As product and service-based organizations continue to work through the COVID-19 pandemic; the focus is clear – thrive by maintaining and increasing customer service levels to ensure customer retention and growth.

The challenge is: with potentially reduced resources and economic leverage, how can this be done?

To save time and money while still providing the standard of product and service expected by their customers, many organizations are turning to a process-based approach for product and service delivery. For organizations with a Quality Management System, like ISO 9001:2015, the maintenance and improvement of your QMS are critical to long-term survival.

Let Gorveatte Consulting Inc. help you find new ways to grow and improve your Quality Management System with remote audits using our proven Gap Assessment Tool.

[Visit our website to learn more about Auditing](#)

Now Offering Virtual Classes!

BACK BY POPULAR DEMAND ISO 9001:2015 Internal Auditing Only \$549.00 (Cdn) plus HST

New class! June 23-24 (9am-5pm AST)
Demystify the ISO 9001:2015 Standard and learn practical internal auditing skills through case studies, break-out discussions, and more. The 2-Day class offers all of the value of an on-site course from the comfort of your work or home. A certificate of attendance will be issued upon completion. Space is limited for this virtual session so register early.



[Click here to Register Today or call Susan at 902-434-9003](#)



FOMO? Did you miss it? Do you need a Do-Over? Well, we can make that happen! Just look at what we have to offer! Your training, your way.

Gorveatte Consulting Inc. is pleased to have been a part of so many wonderful events in 2020 and 2021. With webinars and remote learning, it's easy to stay on top of current trends in auditing. Below are just a few links in case you missed them.

[Click to learn more about Gorveatte Consulting Inc.](#)

Remote Audits: Worthless or Worthwhile? One Hour Collaborative Course (Free!)

Strategies for Remote Audit Success! Collaborative Training (\$49 USD session)

ASQ Western Canadian Conference on Business Excellence Panelist (Free!)

Audit Like a Leader: A recorded session ASQ Audit Division January 2021 (Free!)

Are your CARs Stuck?

We are not mechanics, but we think we can help!

Corrective Actions are hard. Identifying the right root cause and assigning value-added actions takes practice. Let Gorveatte Consulting Inc. help you.

Our Team can help you write value-added corrective actions to solve the problem the first time bringing efficiency and effectiveness back to your QMS.

Don't be left on the side of the road after your auditor leaves. We are ready to offer roadside assistance as you [drive improvement](#) within your company.



Email Gorveatte Consulting Inc. to book your CAR appointment today

Helping you demystify the ISO 9001 Standard

Motivational Quote

"The way to get started is to quit talking and begin doing."
Walt Disney

Do you have a quote you want to see featured here in the newsletter? Send it along and if it is selected, I will provide a shout-out to you and your company. Email me at: info@gorveatteconsulting.com



More Great Quality News to Come!

Want to learn more about quality and stay up to date on the Quality news? Watch for your next newsletter next month when we will feature more Quality information from Gorveatte Consulting Inc.