

Gorveatte Consulting Inc.



Did you Spring Ahead?

We all have limited time. Here we are in March and we lose an hour of our precious resource. Well, that's why quality management is so important.

Doing things right the first time is critical to long-term survival. I tell each of my clients, auditees, and training participants that it is important that a Quality Management System is three things: **Effective, Efficient, and Suitable** (and if it's not suitable, it had better be **Adaptable**). You want to do this so you are the first number our customers think to call and the last number they need to call! Have YOU heard me say that? :)

Want to learn more about how you can build and sustain a QMS that is effective, efficient, and suitable? READ ON! We have training options, free pdf webinar slides, and conference options all listed below!



Upcoming Courses

Internal Audit Training that is suited to your budget.

Last few days to register!
ISO 9001:2015 Internal Auditing Workshop
March 24-25, 2022!
Training that is informative & affordable, only \$549.00 Cdn + HST

Click [HERE](#) to go to our TRAINING page & register for the March 24-25, 2022 class

Root Cause Analysis Training?

Yep, we do that!

"Quality is free! Low quality always comes with a Price!"
Learn Tools that can help you understand the underlying causes of incidents. Give us a call to arrange for in-house or virtual half-day training!

[Do your employees need RCA Training?](#)
[Don't panic, we do that! Click HERE.](#)



Want more information or want to register? Click here to email Susan for all of the course details!

Each class is filling quickly! Exemplar Global Classes are Available for the spring, book now!

For Exemplar Global certified courses, we present SAI Global materials as a partner.

I'll be the instructor for these SAI Global courses:

ISO 9001:2015 Internal Auditor 4/20/22- 4/22/22

ISO 9001:2015 Foundation 5/13/22

Need direction? Let us point you the right way!
These Exemplar Global classes can be career-changing - let us help you! Call today 902-434-9003



JOIN ME @ WORLD
CONFERENCE ON
QUALITY &
IMPROVEMENT
May 15 - May 18,
| Anaheim, CA | ASQ



Visit the ASQ WCQI website and take advantage of the early bird pricing!

THANK YOU CME LEANCON! Let's Do This!

I am excited to be selected as a speaker for this inaugural and in-person event in Atlantic Canada!

Join me and learn how to "Put the IT into Audit"

Learn about best-in-class practices from operational excellence leaders and uncover new ways to empower people within your organization. With three keynote speakers and 25+ engaging practitioner sessions for all levels, CME LEANCON has something for everyone on their Lean journey. Walk away with new ideas, insights, and methodologies to help you take your continuous improvement efforts to the next level. Attend CME LEANCON and elevate your Lean learning to the next level!



Embracing a lean philosophy is one of the **most powerful** things your business/organization can do.

JOIN US MAY 9-10

At the **Delta Hotel** in Dartmouth Nova Scotia we will have a LEAN journey for continuous improvement practitioners.

Great Corrective Actions begin with Good Problems

Tip of the month

When finding areas to improve, it's important to know what is the real issue. Ask yourself, is the problem well defined? Is the problem statement clear to any reader? Does the problem statement support the results from the problem investigation?

When writing Corrective Actions, remember to be clear when defining the problem so the improvements will be valid, efficient, and effective. To learn more, request our **free slides** on **Writing Nonconformances the Stick!** You can call 902-434-9003 or Click [HERE](#)

What people are saying

"I wanted you to know that I really enjoyed the last four days. I just finished the survey and gave high praise to you and the training process."

"I really appreciated your approach to ISO. You made it very understandable, intuitive, and actionable. I was quite surprised as to how fast our new auditors came up to speed and how engaged they were. I felt you brought our organization up a few notches. Thanks so much."

Do you want to write? Do you have a creative side? Do you have aspirations of being published? Channel your inner Dickens!

As Chair of the Content Management Committee for Training and Development for the Quality Management Division of the American Society for Quality, I am always looking for authors who want to be published in our ASQ QMD peer-reviewed flagship publication, the "Quality Forum". Want to send me your original article? Click [HERE](#)



Email GORVEATTE CONSULTING INC. for more information on how to be an ASQ author, presenter or volunteer info@gorveatteconsulting.com

Helping you demystify the ISO 9001 Standard



More Great Quality News to Come!

Want to learn more about quality and stay up to date on the Quality news? Watch for our newsletter next month when we will feature more Quality information from Gorveatte Consulting Inc.