

Business Continuity Program



**Location:
Virtual
Assistance
Program offered
through
Remote Delivery
or social
distancing**

LEARN BEST PRACTICES TO REDUCE YOUR RISK, PLAN YOUR RECOVERY AND GROW YOUR BUSINESS

Have you been impacted by COVID-19? What is Business Continuity? How can you ensure consistent delivery of products or services to your customers during and post-pandemic? What are your specific business risks?

Recommended for Small Business Owners, this coaching program provides you with an opportunity to explore the environment of business continuity and how to protect and grow your business.

You will:

- **Establish a plan to recover from COVID-19**
- **Use consistent business practices**
- **Reduce variance and risk to your product or service**
- **Develop a strategic delivery process in this new reality**
- **Learn strategies to success to ensure your business is a success**

**Call to register:
902-434-9003**

GORVEATTE CONSULTING INC.
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**Cost \$1300.00
plus HST**
10 hours of
one-on-one
coaching tailored
to your business
Delivered in 5
consecutive two-hour
sessions

Certificate of attendance will be issued upon completion

Topics covered include:

- ✓ Introduction to Business Continuity
- ✓ Assessing My Risks
- ✓ How can I Move Ahead?
- ✓ Identify Solutions to Enable Recovery
- ✓ Develop a Business Continuity Strategy
- ✓ Growing Your Customers

Also included:

- ✓ Access to select slides used in the program delivery
- ✓ Access to Customer Service tips and tricks
- ✓ Telephone and email support throughout the program delivery
- ✓ Confidence in using a structured framework for success through International Standards

Through the application of what she calls “practical magic” **SUSAN GORVEATTE**, has worked more than twenty years in Quality Management blending the right amount of art and science needed to create a formula to success for organizations to consistently meet and exceed customer expectations through positive engagement strategies.