

Gorveatte Consulting Inc.



Are You Feeling Motivated?

If you know me, you may know I am a big Walt Disney fan. I know it sounds really "Mickey Mouse", but it's true. Walt's quote, "If you can dream it, you can do it" has resonated with me. For a man who drew such a small mouse, he sure had big dreams.

I believe that if you want something bad enough, the universe will find a way to make it happen.

Sometimes dreaming big is a good way to approach challenges within your Quality Management System. This can help you find creative solutions when problem-solving corrective actions or facing pressures to identify efficiencies in your processes. Don't be afraid to dream big so you can be the first number your customers think to call and the last number they need to call. "If you can dream it, you can do it!"

Motivational Quote



Click here to visit our website for your next quality inspiration - Check out our ABOUT page for articles and webinars - including past newsletters. Go ahead, get inspired!



Internal Audit Training that is suited to your budget.
[Add your name to our class list to be notified of the new dates](#)
**New Virtual Class Announced for
July 2022 (dated TBD)
ISO 9001:2015 Internal Auditing
Workshop**
Interested? [Email for more Information](#)
Training that is informative & affordable, only
\$549.00 Cdn + HST

Join me in Anaheim to learn how to "Audit Like a Jedi Knight"

Auditing is more than just asking questions. It is about effective communication, being a strong leader, and remaining true to the purpose of the audit. Attend this session to avoid being a "Darth Vader Auditor"; the ones who use their audit "powers" for the dark side, to exert power and punish. Learn to be a Jedi Master of auditing adhering to the principles outlined in ISO 19011:2018 and using your skills to conduct collaborative interviews and build strong relationships with your auditees to ensure audits are value-added for the organization.

**ASQ World Conference on
Quality & Improvement
May 15 - May 18, 2022
Anaheim, CA**
[Click to register at ASQ. ORG](#)

AUDIT LIKE A JEDI KNIGHT

Can't make it to ASQ World Conference in Anaheim? Ask me how you can learn to "Audit Like a Jedi Knight" right within your own company!

[Click here to book your one-hour training session!](#)

Auditing is about communication!

During an audit, you must be aware of your actions and words at all times. Saying the wrong thing or even saying it in a way that is not clear and can be misconstrued by the client can cause the audit to take a bad turn. A skilled communicator is aware of the words they say and how they say them. There should be no margin for error in how the conversation is interpreted.

**Are you
doing this?**

Do your internal auditors need communication training? Don't panic, we do that! Click [HERE](#) to start the dialogue about our training options.

Want more
information or want

**Each class is filling quickly! Exemplar Global
Classes are Available for the spring, book now!**

to register? Click here to email Susan for all of the course details!



For Exemplar Global certified courses, we present SAI Global materials as a partner.

I'll be the instructor for these SAI Global courses:

ISO 9001:2015 Foundation 5/13/22

ISO 9001:2015 Lead Auditor class 6/13/22-6/16/22

Need direction? Let us point you the right way!

These Exemplar Global classes can be career-changing - let us help you! Call today 902-434-9003



Embracing a lean philosophy is one of the **most powerful** things your business/organization can do.

JOIN US MAY 9-10

At the **Delta Hotel** in Dartmouth Nova Scotia we will have a LEAN journey for continuous improvement practitioners.

JUST ANNOUNCED! New Session Added!

I am excited to announce that in addition to presenting "Putting the IT into Audit" I will also be presenting:
"Engage! A Tactical Approach to People-Based Management Systems"

That's two sessions in two days. Come and join me at the CMELEANCON Event! It is anticipated, that this two-day conference will bring together 150+ attendees from across the Maritimes. The conference will provide information and inspiration to Lean practitioners—from those just starting out, to seasoned Lean leaders from the manufacturing, healthcare, service, and other vital industry sectors. Want to "LEAN" more?

[Click here to register for Atlantic Canada's CME LEANCON](#)

The ASQ Section 304 North Jersey Virtual Spring Quality Conference

will be held from 8:30 am to 5:30 pm EST on Thursday, April 14, 2022.

This event is free for everybody, earns you ASQ RUs, and requires no registration.

<https://us02web.zoom.us/j/3968335612>

Meeting ID: 396 833 5612

Zoom Meeting (Opens at 8:30 am) & Zoom Meeting (Closes at 5:30 pm)



Tip of the month

Trust is key to a healthy professional relationship. As an auditor, it is important to build trust with the auditee. Be patient, be open-minded and always act with integrity

Helping you demystify the ISO 9001 Standard



More Great Quality News to Come!

Want to learn more about quality and stay up to date on the Quality news? Watch for our newsletter next month when we will feature more Quality information from Gorveatte Consulting Inc.

